

Medicaid Managed Long Term Care Plans

Medicaid Managed Long Term Care (MLTC) plans are insurance companies that provide services to chronically ill and disabled Medicaid beneficiaries who need long-term care services and support. MLTC plans have provider networks including home care agencies, adult day programs, and other long-term care providers. Plan members must choose from service providers within a plan's network. Plans are approved and monitored by the NYS Department of Health.

Services provided by the plan: May include care management, home care and personal care, Consumer Directed Personal Assistance Program (CDPAS), adult day care, nursing home care, therapies, nursing services, home delivered or congregate meals, social and environmental supports, transportation, and more. Services provided by the plan are based upon a person's need, as determined by a New York Independent Assessment.

Eligibility:

- Individual must have Medicaid and may have Medicare*
- Must be 18 years of age and older
- Must be in need of long-term care support and services. (Eligibility is based upon criteria set by the NYS Department of Health. Some exclusions apply.)

For an evaluation: The New York State Independent Assessor (NYIA) program completes assessments of New York state residents who may want to receive community based long-term services and supports. Consumers need to call NYIA to schedule an evaluation at:

NYIA Helpline: 1-855-222-8350

TTY: 1-888-329-1541

The NYIA Helpline can assist callers in any language. Contact information is also available on the NYIA website in English and Spanish versions <https://nyia.com>.

To explore plan options: Consumers may contact NY Medicaid Choice at 1-888-401-6582 or online at <http://nymedicaidchoice.com/>.

To change to a new plan: Consumers may contact the plan they want to join (plans are indicated below.)

**MLTC is mandatory in Monroe County for Medicaid and Medicare beneficiaries, 21 years of age and older, who re assessed to need at least 120 days of long-term care services and supports. (Some exclusions apply.)*

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Plan	Contact Information	Type of Plan
ElderONE (Program of All-Inclusive Care for the Elderly) 2066 Hudson Ave Rochester NY 14617	(585) 922-2831 www.elderONE.org	Program of All Inclusive Care for the Elderly (PACE) <i>*Must be 55 yrs or older</i>
Elderwood Health Plan 500 Seneca St Suite 100 Buffalo NY 14204	(866) 843-7526 www.elderwoodhealthplan.com	Medicaid Managed Long Term Care (MLTC)
Fidelis Care at Home 1250 Pittsford-Victor Rd Pittsford NY 14534	(800) 688-7422 www.fideliscare.org	Medicaid Managed Long Term Care (MLTC)
iCircle Services, Inc. 860 Hard Road Webster NY 14580	(844) 424-7253 www.icirclecny.org	Medicaid Managed Long Term Care (MLTC)
Kalos Health 2424 Niagara Falls Blvd, Suite 400 Niagara Falls, NY 14304	(800) 894-2464 http://kaloshealth.org/mltc/	Medicaid Managed Long Term Care (MLTC)
Nascentia Health Options 1050 West Genesee Street Syracuse NY 13204	(888) 477-4663 TTY/TDD: 711 https://www.nascentiahealthoptions.org	Medicaid Managed Long Term Care (MLTC)
VNSNY CHOICE 1250 Broadway, 11 th Fl New York NY 10001	(888) 867-6555 www.vnsnychoice.org	Medicaid Managed Long Term Care (MLTC)

The inclusion or exclusion of an entity does not constitute an endorsement or disapproval by Lifespan. We do not assume responsibility for the quality of services provided. Staff shall review the inclusion/exclusion policy on a regular basis to ensure the policy meets the needs of Lifespan. We reserve the right to exclude and/or remove any entity from the Lifespan system.

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